

Terms and Conditions for Poppy Event Rentals

1. General Information

Welcome to Poppy Event Rentals ("Company"). By renting our products, including flower walls, welcome signs, and seating charts ("Items"), you agree to abide by these Terms and Conditions ("Agreement"). Please read this document carefully as it outlines your rights and responsibilities when using our services.

2. Rental Agreement

All rentals are subject to availability. A signed agreement and payment of the required deposit are required to secure your reservation.

3. Reservation and Payment

- **Deposit:** A non-refundable deposit of 50% of the total rental cost is required at the time of booking to confirm your reservation.
- **Final Payment:**** The remaining balance is due 7 days prior to the event date.
- **Late Payments:** If the final payment is not received by the due date, the Company reserves the right to cancel your reservation without refund of the deposit.

4. Delivery, Setup, and Pickup

- **Delivery and Setup:** The Company will deliver and set up the Items at the agreed-upon location and time. Any changes to the delivery schedule must be communicated at least 48 hours in advance.
- **Pickup:** All Items will be picked up by the Company at the end of the event or at an agreed-upon time after the event ends. Customers are not permitted to move or dismantle Items without prior consent.
- **Delivery Fee:** A delivery fee may apply, depending on the event location. A delivery fee will apply to any location 20 miles outside of 63141. This will be disclosed during the booking process.

5. Cancellation and Refund Policy

- **Client Cancellations:** All cancellations must be submitted in writing. The 50% deposit required at the time of booking is non-refundable. If the client chooses to cancel their booking for any reason, no refunds will be issued.
- **Company Cancellations:** In the unlikely event that The Company must cancel the booking, a full refund, including the deposit, will be provided to the client.

6. Rental Duration

The rented Items will be available for the duration of your event. A pickup time will be agreed upon between the client and the Company.

7. Damage and Liability

- **Customer Responsibility:** Customers are responsible for ensuring the safety and proper use of the rented Items during the rental period.

- **Damage Fees:** Any damage, stains, or loss of Items will result in additional fees to cover repair or replacement costs. These fees will be assessed after the Items are inspected upon return.
- **Liability:** The Company is not liable for any injury, damage, or loss resulting from the use of our Items.

8. Use of Items Rented Items are for decorative purposes only and must not be altered, disassembled, or used in a manner other than intended.

9. Weather Considerations If the event is outdoors, the Customer must provide adequate shelter for the Items to prevent damage from weather conditions. The Company reserves the right to refuse setup if weather conditions pose a risk to the Items or staff.

10. Intellectual Property All designs and products created by the Company remain the intellectual property of Poppy Event Rentals. Customers are prohibited from reproducing or copying designs without express permission. If the customer would like Poppy Event Rentals to incorporate designs from another individual (e.g., monogram), permission will be requested from the original designer.

11. Publicity The Company shall have the right to issue publicity, including on social media channels, regarding its business relationship with client, including use of clients name and photos of the items and surrounding event.

12. Governing Law This Agreement is governed by the laws of the state of Missouri. Any disputes shall be resolved in the courts of St. Louis, Missouri.

13. Contact Information For inquiries, cancellations, or concerns, please contact Poppy Event Rentals at poppyrentalstl@gmail.com.

By securing a reservation with Poppy Event Rentals, you acknowledge that you have read, understood, and agree to these Terms and Conditions.